

# LESSONS LEARNED FROM LOSSES

## MONTHLY NEWSLETTER - JANUARY 2018

# DE-ESCALATION

# TECHNIQUES FOR POLICE



- IN 2016 AND 2017 WORKER'S COMPENSATION CLAIMS INVOLVING POLICE OFFICERS IN ACM, BURLCO AND TRICO JIFS TOTALED ALMOST \$10 MILLION DOLLARS IN INCURRED LOSSES.
- 51% OF THESE CLAIMS INVOLVE INTERACTIONS WITH COMBATIVE OR DIFFICULT SUBJECTS.
- ELIMINATING A SMALL PERCENTAGE OF THESE CLAIMS WILL SAVE HUNDREDS OF THOUSANDS OF DOLLARS.
- REMEMBER THAT LIABILITY CLAIMS HAVE NOT BEEN INCLUDED IN THESE NUMBERS

### RECOMMENDATIONS TO MINIMIZE THESE CLAIMS

- CONTINUE WITH TRAINING PERSONNEL ON DE-ESCALATION TECHNIQUES
- ENCOURAGE PARTICIPATION IN NEW TRAINING BEING OFFERED BY THE JIF
- CONSIDER IMPLEMENTING A "CRISIS INTERVENTION TEAM PROGRAM", WHICH COVERS SUICIDAL PERSONS, MENTAL HEALTH DISORDERS AND PERSONS IN CRISIS.
- TRAIN AND PRACTICE HANDCUFFING AND RESTRAINT TECHNIQUES.