

# How Do We Connect In A Virtual World?

Executive Committee Meetings

Sub-Committee Meetings

Is Personal Interaction with Members Really Necessary?

## What Has Made The JIF Successful?

- Member Engagement
- Formal Adoption of Programs
- High Level of Member Participation
- Communication/Responsiveness
- Interaction with Fellow Members
- Direct Access to Fund Professionals
- Guidance and Support
- Transparency
- Accountability
- Sense of Ownership

➔ **What Else?**

# Member Buy In to the JIF Programs

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Member  
Engagement

- **Claims**
- **Safety**
- **Risk Management**
- **Wellness**
- **Cyber**
- **EPL/POL**
- **Training**



## Formal Adoption of JIF Programs

- **Safety Policy**
- **Safety Incentive Program**
- **Wellness Policy**
- **Tort Claims Form**
- **Appointment of:**
  - **Fund Commissioner**
  - **Safety Coordinator**
  - **Claims Coordinator**
  - **Wellness Coordinator**
- **EPL Personnel Manual Adoption**
- **Cyber Programs**



# Monthly JIF Meetings – 83% Attendance

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High Level of  
Member  
Participation

- **Sub-Committee Meetings - High level of participation**
- **Training Programs**
  - Regional Training
  - MSI had highest level of participation in 2021
- **Retreats**
- **Seminars**
  - Police Risk Management Seminar
  - Lifeguard Symposium
  - SAM Webinars
  - Managerial and Supervisory Seminars
  - Elected Officials Seminars
  - Land Use

## Interaction with Fellow Members

- **Sharing information and ideas**
- **Collaborate and build relationships outside of JIF**
- **Lessons from Losses**
- **Inter-local Service Agreements**
- **Service on Sub-Committees**



## Direct Access To Fund Professionals

- **David DeWeese, Esquire**
  - Responds to legal issues (EPL Helpline)
- **Rob Garish & Keith Hummel/J. A. Montgomery**
  - Available to address emergent issues
- **Qual-Lynx**
  - First name basis with adjusters
- **A J Gallagher/RPA**
  - Responds to risk management and coverage questions
- **Risk Management Consultants**
  - Role expanded beyond that of insurance agent

## Sense of Ownership

- **Executive Committee Elected by Membership**
- **Sub-Committees Select and Evaluate Service Providers**
- **Your Finance Committee Sets:**
  - **Budget**
  - **Assessment Allocation**
  - **Surplus Distribution**

**Member Driven Policies**



## Benefits of Virtual Meetings

- **Reduced Time Out of Office**
- **Less Travel and Reduced Gas Consumption**
- **Greater Opportunity for Member Attendance**
- **Better Environmental Impact (Paper)**

➔ **What Else?**

## Drawbacks of Virtual Meetings

- **Less interaction with others**
- **Participation lacking**
- **Less discussion**
- **Negligible input from members**

**What Else?**

## Some Changes Already Happening

- **Sub-Committees meeting virtually**
- **Proposal to move some Executive Committee meeting to virtual format**
- **Elected Officials seminars held virtually**  
*(Next year virtual & in person options available)*
- **Current Virtual Training:**
  - MSI Now
  - SAM
  - Managers and Supervisors

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How Do We  
Remain  
Connected In  
A Virtual World?

# Discussion

➤ Is personal interaction important?

➤ How Do We Remain Relevant?