

# LESSONS LEARNED FROM LOSSES

## MONTHLY NEWSLETTER – FEBRUARY 2021

# EVERYBODY'S JOB: SAFETY



- NOT ALL EMPLOYEES ARE AWARE OF THE POSSIBLE CONSEQUENCES OF THEIR ACTIONS OR INACTIONS.
- THEY NEED TO BE MADE AWARE OF SOME OF THE WORST CASE SCENARIOS THAT CAN OCCUR AS THEY ARE OUT THERE WORKING ON A DAILY BASIS
- IN THE CASE OUTLINED BELOW, THE PROCESS SHOULD NOT END AFTER THE CAMERA WORK IS COMPLETE. LOOKING FOR ITEMS SUCH AS CRACKED FRAMES, MISSING BOLTS OR DAMAGED STREETS AND SIDEWALKS NEXT TO THE MANHOLE IS JUST AS IMPORTANT AS LOOKING FOR PIPE DAMAGE AND CLOGS AND ROOTS.
- THE JOB SHOULD NOT BE DONE UNTIL THE AREA BEING WORKED ON IS BETTER THAN IT WAS BEFORE, OR THE PROCESS TO MAKE IT BETTER AND SAFER HAS BEGUN.
- SAFETY BRIEFINGS AND TOOLBOX TALKS CAN HELP TO RAISE AWARENESS FOR EMPLOYEES.

- A PRIVATE CITIZEN DROVE OVER A LOOSE MANHOLE COVER CAUSING THEIR VEHICLE TO BE A TOTAL LOSS DUE TO UNDERCARRIAGE AND STEERING DAMAGE. 1 DAY PRIOR A FEW EMPLOYEES OF THE MEMBER MUNICIPALITY'S SEWER DEPARTMENT WERE DOING CAMERA INSPECTIONS AND FOUND BOLTS THAT HAD RUSTED THROUGH. THEY DID NOT REPLACE THE BOLTS OR PUT UP ANY SIGNS WARNING OF THE HAZARD AND ONLY REPLACED THE LID. THIS DANGEROUS CONDITION RESULTED IN \$8,000 IN CAR DAMAGE, WHICH IS RELATIVELY MINIMAL COMPARED TO WHAT COULD HAVE HAPPENED.