

SAFETY, CLAIMS, AND WELLNESS COORDINATORS ROUNDTABLE:

BURLINGTON COUNTY

&

GLOUCESTER, SALEM, CUMBERLAND COUNTIES MUNICIPAL JOINT INSURANCE FUND 2022



J.A.Montgomery Consulting



Introduction

Good morning and welcome to the Burlington County

&

Gloucester, Salem, Cumberland Counties

Municipal Joint Insurance Funds

Safety, Claims, and Wellness Coordinators Roundtable



Professional Staff / Hosts

QUAL-LYNX

- Chris Roselli- Account Manager
- Tammy Langsdorf Workers Compensation Unit Supervisor
- Joe Lisciandri Property Unit Supervisor
- Susan Mooney Liability Unit Supervisor



Professional Staff / Hosts

- Wellness Director
 - Debby Schiffer BURLCO & TRICO JIF Wellness Director
- Safety Director's Office J.A. Montgomery Consulting
 - Keith Hummel Safety Director
 - John Saville Consultant
 - Robert Garish Consultant
 - Liam Callahan Consultant
 - Melissa Meccariello Administrative Assistant



Topics of Discussion

Claims-

- Claims Reporting
- Member Reports

Wellness-

- Increased Importance of a Wellness Program
- 2022 Program Focus-" Lifestyle Changes Create Lifetime Gaines"
- Impact of Comorbidities on Overall Health / Prevention
- Goals & Objectives of the New Wellness Advisory Committee

Safety –

- 2021 Member Accomplishments / 2022 SIP Highlights
- Accessing & Navigating the JIF / MEL Websites
- Safety Committee Best Practices / Mock Safety Meeting

Group Sign-In Sheets

If you attended this training as a group, sign-in sheets must be submitted within <u>24 hours</u>

For members of the MSI (Municipalities, MUAs, Housing, & Fire Dist.)

Send sign in sheet & questions to:

Melissa Meccariello

mmeccariello@jamontgomery.com

Thank you.

We will stay online for 5 minutes if you have questions. Raise your hand or use the Chat Tool.





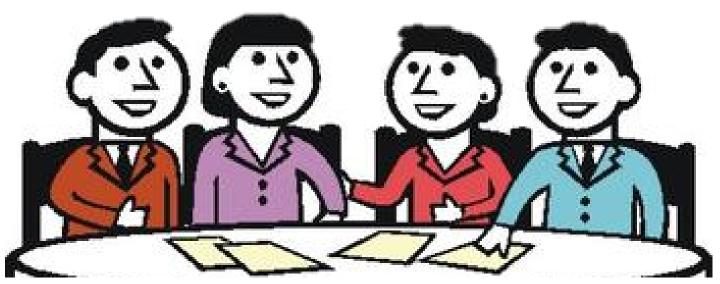


Housekeeping

- Please feel free to use the "Chat" or "Raise Hand" feature
- Please mute your microphone
- Be mindful of background noise
- Limit distractions
- If you get disconnected, please try to reconnect.
- PDF copies of the program will be made available to members

JIF CLAIMS COORDINATORS ROUNDTABLE TRAINING

Presented by: Chris Roselli, Tammy Langsdorf, Joe Lisciandri & Susan Mooney





Safety & Wellness Coordinators "Round Table" Discussion

Debby Schiffer, NBHWC, MA
BURLCO & TRICO JIF Wellness Director



Safety Coordinators Roundtable Training







2021 Achievements

- Group Achievements
 - Utilization of a fully virtual learning environment and resources:
 - Municipal JIF Website /MEL Website
 - MSI LIVE / MSI NOW / MSI DVD
 - MEL Mobile App / Safety Director Bulletins
 - Modified work schedules/assignments
 - Communication
 - Promoting Employee Health / Wellness
- COVID-19 Adapting / Overcoming
 - CDC / PEOSH Guidance





BASE & ENHANCED AWARDS

ALL MEMBERS QUALIFIED (2021)

CONGRATULATIONS!!







2021 BURLCO SAFETY INCENTIVE AWARDS

Level	Small	Medium	Large	X-Large
NON- QUALIFIER	0	0	0	0
BASE QUALIFIER	\$ 1,200.00	\$ 1,500.00	\$1,700.00	\$ 1,900.00
ENHANCED QUALIFIER	\$900.00	\$900.00	\$1,000.00	\$1,100.00
MAXIMUM AWARD	\$2,100.00	\$2,400.00	\$2,700.00	\$3,000.00

2021 TRICO SAFETY INCENTIVE AWARDS

Level	X-Small	Small	Medium	Large	X-Large
NON- QUALIFIER	0	0	0	0	0
BASE QUALIFIER	\$ 1,200.00	\$ 1,500.00	\$ 2,200.00	\$2,800.00	\$ 3,500.00
ENHANCED QUALIFIER	\$800.00	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
MAXIMUM AWARD	\$2,000.00	\$2,500.00	\$3,200.00	\$3,800.00	\$4,500.00

2022 Safety Incentive Program Zero Harm Workplace

- Zero Harm: Proactive Approach with Focus on the Presence of Safety!
- Employees work together with Supervisors to Share the Power, Responsibility and Ability to Prevent Job Related Injuries and Illnesses!
- Employees work together with Supervisors to Identify and Eliminate Job Hazards and Lower the Overall Job Risk Level!
- Customize Zero Harm to what fits your Safety Culture and Climate!
 JA.Montgomery

2022 Safety Incentive Program

- "Top Down" and Grassroots-Led" program built upon six essential elements
 - Commitment & Accountability
 - Controlling Hazards
 - Continuing Education & Training
 - Communication
 - Coaching
 - Claims Management



2022 Safety Incentive Program

- 2022 Safety Incentive Program
 - Creates a blueprint for success
 - Based on Best Practices and Suggestions
 - Change the Way We think about Safety
 - Health and Wellness
 - Safety Work practices
 - Employee morale
 - Claims management
 - Our goal is to help every member succeed



How the Program Works

- The program will consist of both a Base and Enhanced Program.
 - The Base Program must be completed to participate in the Enhanced Program
 - JIF Consultants are required to review program records
 - Safety Coordinators are encouraged to maintain these program records in a centrally located file
 - Safety Committee Meeting Minutes, Hazard Inspections, Training Records, Job Safety Observations & Other documentation
 - Complete the "Self Assessment Form" by November 30, 2022
 - Members will qualify or not qualify (Pass or Fail)



Required Elements

- Required elements to qualify for the BASE PROGRAM Award
 - 1. Members will hold, <u>at a minimum</u>, quarterly Safety Committee meetings. Include representation from all departments.
 - 2. Submit your Safety Committee schedule by February 18, 2022
 - 3. Sign and return the 2022 Safety Contract by March 31, 2022
 - 4. Send a delegate to the Safety Kickoff Breakfast (Cancelled)
 - Send a delegate to at least one half-day session of the JIF Annual Planning Retreat
 - 6. Show significant participation and commitment in all "Best Practices" which are listed within the Safety Incentive Program



Required Elements

- Required elements to qualify for <u>ENHANCED PROGRAM</u> Award
 - 1. Complete a minimum of (12) Toolbox/ Safety Talks throughout the year
 - 2. Complete a minimum of (6) Safety/Facility Checklists in each of the applicable Departments/Amenities within a calendar year:
 - Administrative / Police Department
 - Fire / EMS Departments
 - Public Works Department
 - Parks/Playgrounds/Skate Park/Boardwalk/Unique Exposures
 - Compete a minimum amount of required Job Safety
 Observations (JSO's) based on member size in a calendar year



Optional Safety Incentive Awards

- To qualify for the Optional Safety Incentive awards, members must first qualify for the Base Safety Incentive Program's mandatory elements
 - Fund Commissioner Meeting attendance attend 75% combined of all meetings, with 50% by the Fund Commissioner
 - Member of a Sub-Committee with active meeting attendance involvement of at least 50%
 - Attend all Regional Training that apply to the member town
 - Attend the entire Annual Planning Retreat
- Members will either qualify or not qualify (Pass or Fail) for each category
- Please review the SIP for additional details



Optional Safety Incentive Awards

OPTIONAL SAFEY INCENTIVE AWARDS

Level	Small	Medium	Large	X-Large
Fund Commissioner Participation 75% combined attendance of all meetings, with 50% by FC	\$250.00	\$250.00	\$250.00	\$250.00
Member of Sub-Committee with minimum 50% attendance	\$250.00	\$250.00	\$250.00	\$250.00
Attend all Regional Trainings	\$250.00	\$250.00	\$250.00	\$250.00
Attend entire Annual Retreat	\$250.00	\$250.00	\$250.00	\$250.00

2022 Regional Training

- Regional Training Programs:
 - Safety / Claims / Wellness Coordinator Roundtable
 - April 5, 2022 @ 9 AM Virtual
 - Implicit Bias
 - May 18, 2022 @ 9AM Virtual
 - May 25, 2022 @ 9AM & 1PM Virtual
 - Lifeguard Symposium
 - June 28, 2022 @ 9 AM Ocean City Library
 - PEOSH Visit –What to Expect / Role of the RTK Coordinator
 - October 4, 2022 @ 9 AM Virtual
 - October 6, 2022 @ 1 PM Virtual

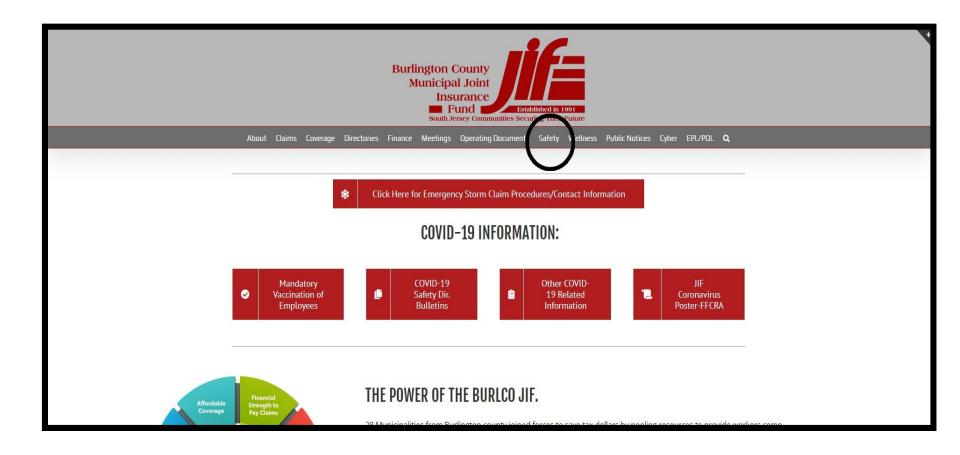


2022 Loss Control Surveys

- In-person or via ZOOM
 - Renewal Surveys
 - Job Safety Observations
 - Review of the Safety Incentive Program
 - Provide assistance to the Safety Committee
 - Facility Safety Consults
 - Playground Inspections / Skateboard Parks
 - Review Outstanding Suggestions for Improvement
 - Law Enforcement Consults
 - Unique Exposures



JIF Website – Safety Tab



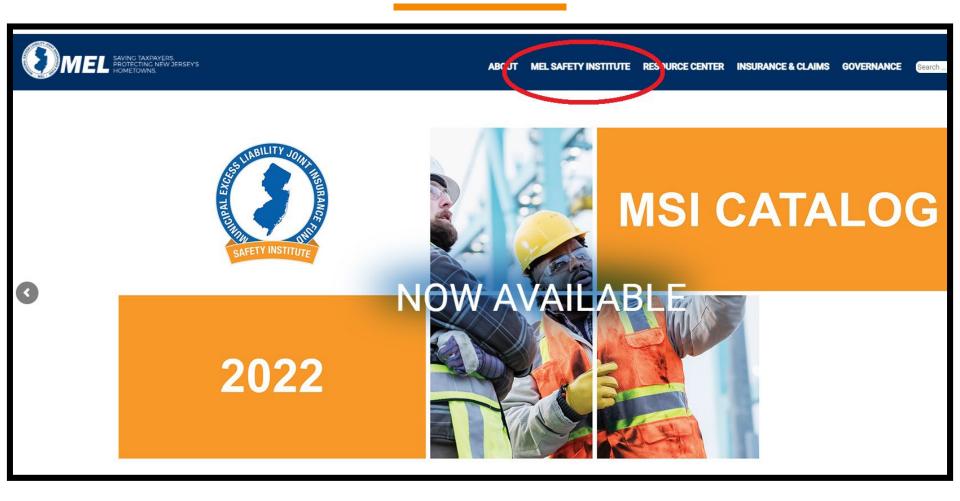


JIF Website – Safety Tab

- Annual Safety Incentive Program
- Supervisor Investigation Report
 - PDF / Mobile Versions
- Training
- Toolbox Talks / Shift Briefings
- Programs / Policies / PEOSH
- Safety Checklist
- JSO Templates
- Safety Bulletins
- Suggestions for Improvement

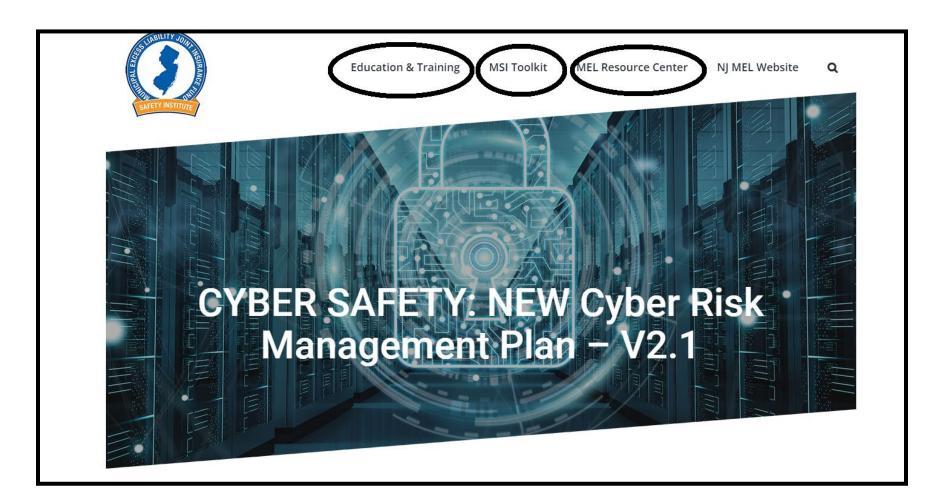


MEL Website – Safety Resources





MEL Website – Safety Resources







Safety Committee Best Practices







Elements of a Safety Program

- Support from upper management
- Regulatory written programs
- Facility inspections

Safety training

Job SafetyObservations (JSO)

Accident/injury investigations

Safety Committees

Purposes of a Safety Committee

Promote a culture of continual safety improvement with the ultimate goal of reducing employee injuries and fostering organizational success

- Act as clearinghouse for safety activities
- Facilitate dialogue between departments
- Promote employee involvement in safety programs

Types of Safety Committees

Independent, stand-alone committees

Specific part of department head meetings

Clearinghouse of department meetings

Accident review committees



Compositions of Safety Committees

Leaders of departments

Rank & file representatives of departments

Combination of managers & workers

Decision makers must be present for committee to be effective!

Committee Roles

Chairperson

Secretary

Claims
Coordinator

Department Representatives

Chairperson

- Arrange meeting place
- Notify members of meetings
- Set the agenda
- Make assignments for the meeting
- Review minutes and materials
- Conduct meetings efficiently

Consider rotating the role of Chairperson



Secretary

The right-hand of the Chairperson

- Prepare and distribute minutes
- Record action plans
- Report on the status of action items



Claims Coordinator

Alternatively, may be done by department representative

- Present loss information
 - Keep information confidential
 - Don't share medical information
 - Review incident reports
- Identify JIF & member trends
- Record action plans



Planning Meetings

- Develop Agenda
- Send reminder & agenda about 1 week prior
 - Consistent in form & format
 - But provides for current items
 - Minutes of last meeting
- Start the meeting on time



Typical Agenda Items

- Approve last meeting's minutes
- Reports from each department
 - Facility inspections
 - Job Site Observations
 - Employee suggestions
- Follow-up on past action items
- Upcoming safety activities / training
- Accident / Injury Investigations



Agenda Tips

- Make it clear why the item is on the Agenda
 - a) Information only
 - b) Seeking input from the Committee on a topic
 - Need a decision from the Committee at the meeting
- Identify WHO will handle the item during the meeting
- For Input & Decision items, phase the Agenda item as a question to be answered.



After the Meeting

- Prepare and review minutes
 - Distribute minutes within 48 hours
 - Or at least action items
- Communicate successes, progress & challenges throughout organization
 - Upper management
 - Workforce

Summary

- Meet on a regularly scheduled basis
- Respect everyone's time and input
- A better Agenda will make for a better meeting
- Celebrate success at every opportunity
- Continue your learning



Mock Safety Committee Meeting

Mock Safety Committee Meeting



Closing

- Thank you for participating in today's Virtual Safety, Claims, and Wellness Coordinators Roundtable Training Program!
- If you have any questions, please contact your Risk Control Consultant for assistance or any of the professionals on today's training.
- A follow-up survey will be sent to all participants via email.
- Stay Safe & Stay Well